#### Cooperate of white Cooperate of

FORCEME

Pictured: Chief Kai Liu and Rachel Reid

# ANNUAL REPORT 2014 Cobourg Police Service

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You can find us on:





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# VISION

An adaptive and trusted community partner in protecting the safety, security and quality of life in the Town of Cobourg.

We strive to ensure that our approach to policing, and the services we provide, reflect the community's needs. Because these needs can shift as the community and criminality evolves, we consistently adapt our policing methods. As public safety becomes more complex and requiring a multi-disciplinary approach, we strive to be a trusted community partner among peers with a shared goal of protecting the safety, security and quality of life in our Town.

# MISSION

Committed to excellence in policing and quality community service through our people, our partnerships and our work.

With our mandate to ensure the public safety in the Town of Cobourg, we are committed to our mission of service excellence. This can only be achieved through our civilian and sworn members, our public safety partners and the engagement of our community.

# VALUES

Community, Professionalism, and quality Service are the fundamental values that drive our actions.

**Community** – engaging our citizens and investing in our partnerships for a safer community

**Professionalism** – serving our community guided by our ethical principles of leadership, integrity and fairness while being accountable for our actions

**<u>Service</u>** – committed to quality policing services that are responsive to community needs and fiscally responsible

## MESSAGE FROM THE CHAIR OF THE POLICE SERVICES BOARD

The members of the Cobourg Police Services Board are pleased to receive this opportunity to communicate with members of our Police Service and members of our Community. At the outset, the Board commends Chief Kai Liu for his inspiring and skillful leadership of the Service and for his insightful advice and valued recommendations to the Board during its deliberations.

The Board gratefully recognizes the initiative of Sergeant Jeff Sheils to obtain approvals from the Board, from the Town Council and from the Provincial Ministry of Transportation to have the Hwy. 401 Overpass Bridge on Division Street/Hwy. 45 dedicated to the memory of the late Constable Chris Garrett for his sacrifice in 2004 to protect the residents of Cobourg. During 2014 the faithful and professional service of Deputy Chief Terry DeMill was recognized upon his retirement followed by the appointment of Paul Vandegraff as his successor.

Negotiations were conducted with the Cobourg Police Association for collective agreements with both uniform and civilian members. The ongoing dilemma with the cost of operating our communications centre was addressed by the Association and centre staff with the implementation of their proposal to achieve a reduction in operating costs of approximately two hundred and fifty thousand dollars per annum.

Extensive consultation with various sectors of our community were conducted during the year in preparation for the development of a new three year Business Plan. The Business Services Section continues to grow and generate significant revenue which funds most of the Service's capital budget projects, thus relieving the ratepayers of property tax obligations. The long-term commitment to renovate the Police Building to improve this municipally-owned heritage property is an example of a capital budget project.

The Board expresses its appreciation to all sworn, civilian, auxiliary and volunteer members of the Service, who provide the businesses, residents, and public agencies with a safe and caring environment for our community. Thanks to my fellow Board members for their contribution to our deliberations to ensure we are diligent in providing the town with appropriate civilian police oversight.

The valued service from 2010 to 2014 of former member and Council representative Forrest Rowden is gratefully acknowledged and Larry Sherwin is a welcome addition as the Board member representing the Council.

> Respectfully submitted by Bryan Baxter, Chair on behalf of: Vice Chair Gayle Metson Member Gil Brocanier Member Marg Godawa Member Forrest Rowden Member Larry Sherwin

# MESSAGE FROM THE CHIEF OF POLICE

It is a privilege as Chief of Police to have this opportunity to present our Annual Report to the Cobourg Police Services Board, the media and you our residents. This report contains an overview of our activities for the year and provides an opportunity to highlight our accomplishments. Also featured in the report are changes to personnel such as our ability to attract top talent in our new members hired. As well we've had retirements and sadly the unexpected death of one our civilian member.

I am extremely proud of the hard work, outstanding accomplishments and professional services provided by our men and women each day to help keep our community safe. Through their dedication to protecting our community, Cobourg experienced in 2014 a 3.9% decrease in motor vehicle collisions, 23.7% decrease in assaults, 49.1% decrease in break and enters and violent crime decreased by 13.6%

We remain steadfast in our commitment to strengthening our relationship and community engagement. We have worked tirelessly to widen the channels of communication with the public by significantly increasing our daily and weekly media releases with our local media partners and cementing a strong online social media presence through Facebook, Twitter and other media.

Since 2005 the Cobourg Police Service, Business Services Unit has provided third party criminal records checks services across Canada. This unit progressively increased the revenue it generates. This self-generated revenue has been used to directly help reduce the cost of policing, thus reducing the tax burden to our ratepayers. In 2014 Business Services provided employment for 17 employees and generated a gross revenue of \$915,642.00 In late 2014, working directly with the Police Services Board (PSB), the Service took on the major task of developing the 2015 – 2017 PSB Business Plan which included an extensive community survey conducted by an independent third party company.

Highlighting three key results, this survey identified 96% of the respondents agreed with the statement that "Cobourg is a safe town to live"; 90% of our respondents expressed moderate to upmost confidence in the Cobourg Police Service; 79% were satisfied with the police with another 13% who were neither satisfied nor dissatisfied. The survey results confirm that we meeting the expectations of our community.

The year ended with the retirement of my "righthand" person and friend Deputy Chief Terry Demill who provided 32 years of exemplary public service. His retirement provided the opportunity to the Police Services Board to recruit, hire and welcome Deputy Paul VandeGraaf formally with the Belleville Police Service who is also a proven leader.

I want to thank the citizens of Cobourg, the Police Services Board and our elected officials for providing us with the support and resources to accomplish our mission. Resources are precious no matter what the economic climate. We have been innovative in finding solutions, efficiencies, improvements and alternative funding sources for projects and equipment. We remain committed to being responsible stewards of the resources given to us.

I speak for all members of the Cobourg Police Service in expressing our sincere appreciation to our community for your continued support and confidence.

Respectfully,

Kai Liu Chief of Police Listening to our community and understanding their needs is an essential part of our role. In the summer and fall of 2014, we launched a community consultation through our website and by visiting coffee shops, schools, community gathering places and seniors' residents to gather feedback from the community. Key themes from the citizens who participated included:

Speeding Aggressive Driving Drinking & Driving Motor Vehicle Collisions Drugs Residential Break-Ins Property Crime Mental Health Issues

These themes have informed the development of this business plan and the targeting initiatives that will support this plan over the next 3 years.

#### **Public Consultations**

In preparation for this business plan, the Cobourg Police Services Board conducted a public survey to collect data on public perception of its services and the Cobourg citizens' views about safety and crime in our town. This was the first of its kind and will serve as a benchmark. The consultations were conducted online and paper copies were distributed at the police station and at various "Café Chats" around town where police members met with citizens to talk about the service and their safety. Residents were invited via email and through a link on the service's website. A total of 441 individuals completed the survey representing the following demographics.<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Respondents for this survey represent those who volunteered to participate through a public campaign promoting the survey site and availability of paper based surveys. Given that the sample was not based on a probability sample, no estimates of sampling error can be calculated and may be subject to sources of errors.

#### What We Heard

• **Cobourg is a safe town to live in.** A total of 96% (422) of survey respondents agreed with this statement.

Q12 Please rate the degree to which you agree or disagree with the following statement: "Cobourg is a safe town to live in".



• **Perception about crime trends:** Many Cobourg residents believe that, in the last 3 years, crime in the town has stayed about the same (43%), while 26% believe crime increased, another 10% crime decreased, and 21% did not know.



Q15 Thinking about the last 3 years, do you

 Priority safety concerns and crime issues for the town: Road safety including speeding cars, aggressive driving, drinking and driving, and moto

aggressive driving, drinking and driving, and motor vehicle collisions is the most important concern to citizens for the town as a whole (59%). Rounding the top-five concerns we find the presence of drugs (40%), residential break-ins (30%), youth crime (19%), property damage (18%), and mental health issues (17%).

• Views on Satisfaction and Confidence in the Cobourg Police Service: Most Cobourg residents are satisfied with the services provided by the police service (79%), noting that 13% are neither satisfied nor dissatisfied and 7% are dissatisfied. Most also expressed moderate to utmost confidence in their police force (90%), compared to 8% who say they have little to no confidence.



- Quality of service for those who contacted police in the last 3 years: Of the 45% of respondents who contacted the Cobourg Police Service in the last 3 years, 75% are satisfied or very satisfied with the quality of service, compared to 15% who are dissatisfied and 9% who are neither satisfied or dissatisfied.
- Satisfaction with the reporting process: Of the 45% of respondents who contacted the Cobourg Police Service in the last 3 years, 63% filed a report of which 52% are satisfied with the reporting process, compared to 29% who are dissatisfied with the reporting process and 19% are neither satisfied nor dissatisfied.

# Q37 How satisfied were you with the reporting process?

10% 19% 19% 42% 10%

 0%
 10%
 20%
 30%
 40%
 50%
 60%
 70%
 80%
 90%
 100%

 Very dissatisfied
 Image: Dissatisfied
 <td

# Criminal Investigations Bureau (CIB)

During the 2014 calendar year the Cobourg Police Service was staffed with a Detective Sergeant and two Detective Constables.

The Community Response Unit (CRU) worked alongside the Criminal Investigations Unit and investigated drug and street crimes.

19 Sexual Assault allegations were investigated and as a result:

→13 charges were laid

→3 cases were considered unfounded

→2 cases remain unsolved; and

 $\rightarrow$ 6 cases the complainants declined to lay charges.

The CIB followed up on all 34 missing person investigations and do date there were no outstanding missing persons from 2014.

The CMU authored 8 Controlled Drugs and Substance Act Search Warrants with members of the Criminal Investigation Bureau and front line officers assisting with the execution of those warrants. Drug Stats 2014

Marijuana

424.19g	\$8500
<ul> <li>Cannabis I</li> </ul>	Resin (Hash)
16 g	\$800
<ul> <li>Cocaine</li> </ul>	
134.43g	\$14,740
<ul> <li>Crack Coca</li> </ul>	aine
5.22g	\$500
<ul> <li>Heroin</li> </ul>	

9g \$3150

Total street value of drugs seized:

### \$27,690

Investigations of note:

25 weapons related charges were laid in a January investigation.

15 fraud related charges laid in Art Gallery investigation.



### Communications

The Communications Centre is staffed 24 hours a day, 7 days a week and is composed of 6 fulltime and 4 part-time communicators. Of the 6 full-time communicators, one is currently seconded to OPTIC. Three shifts are staffed on a daily basis, dayshift 7am - 7 pm, afternoon relief shift 12pm to 12 am, and nightshift 7pm to 7 am.

Our communicators are expected to handle a variety of inquiries in a professional manner. They are a first point of contact within the Cobourg Police Service and play a pivotal role in their assistance to the community. The multi-tasking results in a combination of call taking, radio dispatching supported by way of radio, telephone and electronic means in a position. They challenging operate with efficiency and effectiveness providing excellent support to our sworn personnel and have built close relationships with our external partners in fire services.

The Communications Centre currently provides services to the Cobourg Police Service, Cobourg Fire Department, Alnwick/Haldimand Fire Department and also answers after-hours calls for the Town of Cobourg Works Department, and monitors several intrusion and fire alarms within Town of Cobourg owned buildings. Below is a breakdown for calls for service.

Assault	2014	2013	2012
January	10	10	5
February	6	6	8
March	2	8	9
April	8	4	7
May	8	8	7
June	7	7	16
July	7	7	8
August	5	8	5
September	6	10	8
October	7	8	5
November	3	9	6
December	5	12	11
Total	74	97	95
i otai			
Break & Enter	2014	2013	2012
	<b>2014</b> 0	<b>2013</b> 4	<b>2012</b>
Break & Enter	2014	<b>2013</b> 4 5	<b>2012</b> 1 6
Break & Enter January	<b>2014</b> 0 1 0	<b>2013</b> 4 5	<b>2012</b> 1 6 3
Break & Enter January February	<b>2014</b> 0 1 0 3	<b>2013</b> 4 5 3 7	<b>2012</b> 1 6 3 9
Break & Enter January February March	2014 0 1 0 3 2	<b>2013</b> 4 5 3 7 7	<b>2012</b> 1 6 3 9 7
Break & Enter January February March April	2014 0 1 0 3 2 4	<b>2013</b> 4 5 3 7 7 4	2012 1 6 3 9 7 6
Break & Enter January February March April May	2014 0 1 0 3 2 4 9	2013 4 5 3 7 7 4 8	2012 1 6 3 9 7 6 6 6
Break & Enter January February March April May June	2014 0 1 0 3 2 4 9 1	<b>2013</b> 4 5 3 7 7 4 8 9	<b>2012</b> 1 6 3 9 7 6 6 10
Break & Enter January February March April May June July	2014 0 1 0 3 2 4 9 1	<b>2013</b> 4 5 3 7 7 4 8 9 5	2012 1 6 3 9 7 6 6 10 3
Break & Enter January February March April May June July August September October	2014 0 1 0 3 2 4 9 1	2013 4 5 3 7 7 7 4 8 9 5 4	2012 1 6 3 9 7 6 6 10 3 4
Break & Enter January February March April May June July August September	2014 0 1 0 3 2 4 9 1 3 2 1 3 2 4	2013 4 5 3 7 7 7 4 8 9 5 4	2012 1 6 3 9 7 6 6 10 3
Break & Enter January February March April May June July August September October	2014 0 1 0 3 2 4 9 1	<b>2013</b> 4 5 3 7 7 4 8 9 5	2012 1 6 3 9 7 6 6 10 3 4

Bylaws	2014	4 201:	3 2012
January	/ 4	1	4
February	/ 5	2	6
March		8	3
Apri	3	3	
May		6	4
June	1	1	7
July	8	12	9
August	4	7	11
September	4	3	4
October		1	4
November		0	6
December	5	1	3
Total	46	45	64
MVC	2014		2012
January	33	32	20
February	33	34	25
March	20	17	12
April	25	21	21
May	35	32	23
June	32	35	29
July	25	30	30
August	38	29	30
September	26	26	28
October	19	28	34
November	24	30	22
December	31	41	32
Total	341	355	306
Noise Complaints	2014	2013	2012
January	4	5	10
February	4	5	4
March	10	16	12
April	5	8	8
May	9	5	12
June	12	25	26
July	21	12	6
August	20	14	15
September	8	13	13
October	10	8	11
November	7	7	9
December	23	4	5
Total	133	122	131

Thefts	2014	2013	2012
January	9	15	10
February	11	17	13
March	16	11	13
April	19	13	18
May	16	18	12
June	25	22	20
July	38	23	24
August	23	15	32
September	24	22	19
October	32	10	21
November	19	7	10
December	34	10	14
Total	266	183	206
Police Assistance	2014	2013	2012
Police Assistance January	39	39	40
and a second	39 47	39 55	40 34
January	39	39 55 40	40 34 51
January February	39 47 38 43	39 55 40 44	40 34 51 55
January February March	39 47 38	39 55 40	40 34 51 55 71
January February March April	39 47 38 43	39 55 40 44	40 34 51 55
January February March April May June July	39 47 38 43 67	39 55 40 44 55 66 93	40 34 51 55 71 81 85
January February March April May June	39         47         38         43         67         70         59         65	39 55 40 44 55 66	40 34 51 55 71 81
January February March April May June July	39         47         38         43         67         70         59         65         56	39 55 40 44 55 66 93 72 89	40 34 51 55 71 81 85 55 46
January February March April May June July August	39         47         38         43         67         70         59         65         56         50	39 55 40 44 55 66 93 72 89 55	40 34 51 55 71 81 85 55 46 51
January February March April May June July August September	39         47         38         43         67         70         59         65         56         50         41	39         55         40         44         55         66         93         72         89         55         47	40 34 51 55 71 81 85 55 46 51 39
January February March April May June July August September October	39         47         38         43         67         70         59         65         56         50	39 55 40 44 55 66 93 72 89 55	40 34 51 55 71 81 85 55 46 51

FIRE - Alarms	2014	2013	2012
January	12	12	0
February	8	16	4
March	0	3	6
April	10	9	2
May	9	7	11
June	11	13	10
July	8	10	8
August	11	8	10
September	8	13	5
October	13	3	11
November	14	9	12
December	12	17	9
Total	116	120	88
FIRE - Burn			
Complaints	2014	2013	2012
January	1	1	0
February	0	0	0
March	1	5	6
April	5	8	3
May	2	6	5
June	4	4	3
July	6	8	9
August	4	3	6
September	4	0	3
October	1	0	4
November	2	2	2
December	3	2	4
Total	33	39	45
FIRE - Medical	2014	2013	2012
January	49	64	61
February	56	68	56
March	45	72	69
April	55	74	49
May	57	66	61
June	86	55	57
July	60	72	78
August	60	53	50
September	59	52	51
October	72	55	74
November	64	75	68
December	66	69	102
Total	729	775	776

FIRE - MVC	1	2013	2012
January	7	6	6
February	6	2	3
March	5	1	1
April	23	4	3
May	3	3	0
June	5	5	4
July	5	6	5
August	8	3	2
September	5	7	11
October	3	9	4
November	4	4	2
December	5	6	4
Total	58	56	45
FIRE - Rescue		2013	2012
January	1	2	0
February	0	0	0
March	1	0	1
April	0	1	0
May	1	1	0
June	1	2	0
July	3	0	0
August	0	0	0
September	2	0	1
October	1	0	3
November	1	1	2
December	1	4	0
Total	12	11	7
FIRE - Service		2013	2012
January	20	15	10
February	10	15	13
March	14	6	13
April	14	10	2
May	7	14	13
June	17	17	9
July	10	10	12
August	15	11	11
	and a second	10	10
September	15		
September October	17	16	13
		16 16	13 17
October	17		

FIRE - Structure	2014	2013	2012
January	3	0	2
February	0	0	2 2 1
March	1	0	
April	0	1	0
May	1	1	2
June	1	6	1
July	3	1	3
August	0	4	3
September	2	2	1
October	1	1	1
November	1	0	2
December	1	3	3
Total	12	19	21
IOTAI	12	19	
FIRE - Vehicle	2014	2013	2012
FIRE - Vehicle January	<b>2014</b> 0		
FIRE - Vehicle	2014	<b>2013</b> 0 0	2012
FIRE - Vehicle January	<b>2014</b> 0	<b>2013</b> 0	<b>2012</b> 0
FIRE - Vehicle January February	<b>2014</b> 0 1	<b>2013</b> 0 0 1 2	<b>2012</b> 0 0
FIRE - Vehicle January February March	<b>2014</b> 0 1 0	<b>2013</b> 0 0 1	<b>2012</b> 0 0 0
FIRE - Vehicle January February March April	<b>2014</b> 0 1 0 1	<b>2013</b> 0 0 1 2	2012 0 0 0 1
FIRE - Vehicle January February March April May	2014 0 1 0 1 0	2013 0 0 1 2 0	2012 0 0 0 1 0
FIRE - Vehicle January February March April May June	2014 0 1 0 1 0 0 0 0 0	2013 0 1 2 0 1 0 1 0 1	2012 0 0 1 0 0 0 0 1
FIRE - Vehicle January February March April May June July August September	2014 0 1 0 1 0 0 0	2013 0 1 2 0 1 0 1 0	2012 0 0 1 0 0 0 0
FIRE - Vehicle January February March April May June July August September October	2014 0 1 0 1 0 0 0 0 0 0 0 0 0	2013 0 1 2 0 1 0 1 0 1	2012 0 0 1 0 0 0 0 1 1 0
FIRE - Vehicle January February March April May June July August September October November	2014 0 1 0 1 0 0 0 0 0 0 0	2013 0 1 2 0 1 0 1 2 0 1 2 0 0 0	2012 0 0 1 0 0 0 0 1 1
FIRE - Vehicle January February March April May June July August September October	2014 0 1 0 1 0 0 0 0 0 0 0 0 0	2013 0 1 2 0 1 0 1 0 1 2 0	2012 0 0 1 0 0 0 0 1 1 0

Total Dispatched Calls for Service POLICE			
	2014	2013	2012
January	120	142	128
February	139	150	123
March	117	133	136
April	106	125	151
May	160	152	163
June	176	185	203
July	184	217	218
August	178	181	190
September	148	195	157
October	146	139	160
November	119	138	112
December	167	147	155
Total	1781	1904	1896

Total Dispatched Calls for Service FIRE			
	2014	2013	2012
January	93	. 100	79
February	81	101	78
March	67	88	97
April	87	109	60
May	81	98	92
June	128	103	84
July	93	107	115
August	100	83	83
September	94	86	83
October	110	84	110
November	106	107	105
December	105	134	138
Total	1145	1200	1124

# Public Complaints Report 2014

The members of the Cobourg Police Services are expected to serve the citizens of Cobourg and the community with courtesy and professionalism. The majority of our interactions with the community are generally positive in keeping with the core values of the Cobourg Police Service. Our core values are quite clear and simple as follows: accountability, cooperation, integrity, fairness, sensitivity and visibility.

We frequently receive feedback from the citizens we serve about the professional conduct of our officers. Unfortunately, we also realize that there are specific times when we may not provide the level of service that is expected and deserved. Accountability is the foundation upon which our police service stands. Officers face a litany of challenging, life threatening situations which are governed by multiple levels of oversight and legislative authority. During these times, members of the public may be unsure of the actions of a police officer, their authorities, or may disagree or be dissatisfied with the level of service provided by the police. All complaints from members of the public are taken seriously and investigated. We are committed to conducting all investigations with fairness and Investigations are completed in a timely impartiality. fashion with thoroughness and consistency.

The Police Services Act sets out the process that enables a member of the public to register a complaint about an officer's conduct, or the policies or services provided by a police service.

The Office of the Independent Police Review Director (OIPRD) is responsible for the administration, oversight and review of police complaints and complaint investigations in the Province of Ontario. The OIPRD is accountable to the Ontario Ministry of the Attorney General, but the Independent Police Review Director is responsible for the day to day decisions. The OIPRD is staffed by civilians who are not members of a police service. The OIPRD is an arms-length agency whose decisions provide an objective and impartial office to accept, process and oversee the investigation of public complaints against the police. They operate independently from the government, courts or police. In some cases the OIPRD will conduct an investigation into a public complaint, but in the vast majority of cases, the OIPRD will order an investigation be conducted by the police service which is the subject of the complaint. The OIPRD also has the authority to classify complaints as frivolous, vexatious, or without substance to warrant an investigation.

The Cobourg Police Service is committed to professionalism and accountability. We welcome the civilian oversight of the OIPRD. Additional information on the OIPRD can be located at <a href="https://www.oiprd.on.ca/cms/">https://www.oiprd.on.ca/cms/</a>.

The low number of complaints reflects favorably on the training provided to the Cobourg Police Service and the consistent professionalism demonstrated during the policing of our community.



Public	Com	plaints	Report	2014

	Compla	# of	Type of
January	int #	Officers	Complaint Conduct
January	1	1	Service/Policy
Status/Dis	nosition II	NSUBSTAN	IATED (November)
Otatus/Dis		NOODOTAN	
February	0	0	Conduct
			Service/Policy
Status/Disp	position:		
15. Sec. 19			
March	1	2	
		OUDOTANU	Service/Policy
Status/Disp	osition: UN	SUBSTANIA	TED (September)
Amril	0	0	
April	0	0	Service/Policy
Status/Disp	osition		- Gervice/Folicy
Status/Disp	0310011.		
May	0	0	Conduct
widy	v	0	Service/Policy
Status/Disp	osition:	Carrier Colorest Colorest.	
Dialdorp.op	oonign.		
June	0	0	
			Service/Policy
Status/Dispo	osition		
July	0	0	Conduct
	AN IO ALL AND AND A DECIMAL OF		Service/Policy
Status/Dispo	osition		
August	0	0	
			Service/Policy
Status/Dispo	sition:		
Cantambar		0 1	Conduct
September	0	0	Service/Policy
Status/Dispo	sition:		Gervicerrolicy
Status/Dispo	310011.		
October	0 .	0	
0010001	Ŭ	•	Service/Policy
Status/Dispos	sition		
F			
November	0	0	Conduct
			Service/Policy
Status/Dispos	sition		
December	0	0	Conduct
Na di Manala anda tetri da ana ang di mana milana ang milan			Service/Policy
Status/Dispos	sition		

### Chief's Report on Disclosure and Decisions made under Section 49 (Secondary Activities)

No disclosure or decisions to report as of December 31, 2014.

### **Business Services**

The Business Services of the Cobourg Police Service is responsible for the processing of criminal record checks, report requests, digital fingerprinting and Freedom of Information requests.

In 2014 the number of third party criminal records The Cobourg Police continued to increase. Service Memorandum enters into of Understandings with various third party criminal record check screening companies across Canada and the RCMP to process criminal record checks through third party screening companiess. This allows the Service to generate additional revenue which continues to greatly assist with keeping the costs of policing down for our community.



The Cobourg Police Service continues to offer the service of digital fingerprints. To make an appointment contact our Service at 905-372-6821 x.0



\*Revenue before expenses

In addition, the Service continues to offer the members of the public guidance with their record of suspension application (formerly known as a pardon). This service is provided free of charge. If you would like to set up an appointment please call or email Gina Wilson at 905-372-6821 x. 2204 or email at gina.wilson@cobourgpolice.com.

### **Court Services**

Court Services has now fully implemented the paperless "E-Brief". Courts prepared E-Briefs for approximately 200 accused and their corresponding 628 charges. The E-Briefs are not only a cost saving measure by reducing the use of paper but, they support the environment by saving trees.

Court Services welcomed the addition of several new people to the Department:

Robin Teno joined Courts as a part-time Court Clerk. Robin brings with her a wealth of knowledge, skill and strength from her many years as a Cobourg Police Communicator.

Courts also welcomed retired Sergeant Delkie Curtis and retired Constable Andrew Allan. Both bring with them expertise, experience and skillfulness to our already outstanding team of Special Constables.

In 2014 Court Security were responsible for the safety and security of some 905 prisoners that attended Court at 860 William Street.

Mention should also be made to the dedication contributed by our Cell Monitors: Shelley Thompson, Sheila Broughton, Connor Tait, Patrick Wilson and Caleb Hobe, who are often being awakened at 2:00 a.m. in the morning to come into work.

	10.1	01.1	1
Cou	irt Servic	es Statis	lics
Court Type	2014	2013	2012
Bail Court	167	1 153	5 1598.50
Blended	142.7	5 152.2	5 151
Motions			
Cell Block	2295.25		
Cell Monitors -	646.5	5 116	7 1265.25
CPS			
Children's Aid	149.5		
Civil Court	111.75		
Criminal	19	21.25	5 21.50
Appeals	-		
Criminal Courts			and the second s
Family Court	483.75		
Family Reform	106.5	64.25	73.25
Court			
On Call-	232.75	196	200
Weekend	- 0.10	0.00	007.05
Provincial	342	363	267.25
Offences Court	1074.45	1184.75	000.05
Rover -	1074.45	1104.70	909.25
Assisting Other Courts			
Rule 39	104	103.25	126
Small Claims	235.25	132.25	120
Court	200.20	102.20	130
Superior Court	12	8	4.5
Assessment/	12		1.0
Appeals			
Superior	283	259.75	38
Criminal Court			
Training	194.75	243.75	405.25
Transportation	134.25	109	92.5
Trial Court	562.25	591.5	718.25
Weekend Bail	38	96.5	73.75
Court (WASH)			
Youth Court	120.5	122.5	120
TOTAL	10,288.45	10,706.50	10,777.25

### Volunteers

The Cobourg Police Volunteers continue to enhance the knowledge and experience available to Cobourg Police Service and the public. Our volunteers come from all walks of life. Ages vary from eighteen year olds just beginning careers, to seniors who have had successful occupations and now wish to give back to the community. Our volunteers represent Canada as a whole and some have come to reside in Cobourg from other countries around the world. One thing in common is that our volunteers are dedicated and eager to be of help to both the Cobourg Police Service and the community at large.



The volunteers went through a considerable transition in 2014. Many of the original volunteers who had been actively involved since the late 1990's, retired during the latter half of 2014, as well as the officer in charge of the program. By year's end, there were twenty

volunteers left in the organization. This left a vacuum within the ranks. So with reduced numbers some of the expertise accumulated over the years of service was lost. Some activities had to be down scaled or eliminated, until current volunteers step up or new members are encouraged to join. This will necessitate a significant membership drive and training in the 2015. Administration recognizes the valuable asset this group provides to the Service and are planning significant restructuring and the allocation of staff to provide greater support for the volunteers in 2015. Look for positive reports on the changes to come.



However, throughout the year the Front Counter Volunteers continued to staff a 40 hour week. These valuable helpers are the front line to the public. Their courteous manner and friendly disposition help make it a pleasant and less stressful experience for the public when attending Cobourg Police Service. This group assist the public in completing necessary paperwork to acquire criminal record checks, accident reports and a variety of forms required for security and confidentiality purposes.

As well, during the summer months both the Volunteers and YIPI'S (Youth In Policing), staffed the trailer in Victoria Park. Here volunteers were ready to assist parents of children gone missing or lost in the crowd by accessing directly to the station and 911 operators. This facilitated a quick police response and presence in the park. At other times the volunteers provided safety information, brochures and interacted in a friendly manner with the public while representing Cobourg Police Service and the Town of Cobourg.

Other events the volunteers participate in are numerous. Safety programs are provided within Cobourg's schools. A specialized train safety program is provided due to the fact that many schools within Cobourg are close to railways and often ninety or more trains pass through Cobourg on a daily basis. CPV's (Cobourg Police Volunteers ) assisted at parades, Christmas Magic, Cram a Cruiser, Auto Theft Prevention, various fundraising walkathons, etc. All in all a CPV can be kept very busy with a variety of enjoyable and rewarding activities.

To become a Cobourg Police Volunteer, applications are available on line at The Cobourg Police Service website or by dropping into the station's front counter and asking for one.

Brochures and a booklet outlining expectations and activities are also available for the asking. If you belong to an organization or club requiring the assistance of Cobourg Police Volunteers, an events request sheet is available for you to fill out at the station's front counter as well. For more information visit: To become a volunteer, pick up an application at the Cobourg Police Station.

For more information:

Telephone: 905-372-6821 x. 2229

Email: cobourgpolice@cobourgpolice.com

Visit our Website: www.cobourgpolice.com

## R.I.D.E. 2014

This enforcement campaign started in 1977 as "Reduce Impaired Driving in Etobicoke". The program is now a provincial campaign led by the police community that runs all year long and involves police spot checks where vehicles are stopped and drivers are checked for impairment. The campaign also has significant public awareness component. (Transportation)<sup>2</sup>



	2011	2012	2013	2014
Vehicles Stopped	5841	8096	5675	3435
Highway Traffic Act Charges Laid	20	11	27	19
Liquor Licence Act Charges Laid	0	0	1	0
Impaired Charges	1	1	2	2
Approved Screening Device Tests Administered (Roadside)	9	22	4	5
Intoxilyzer Test Administered	2	1	2	2
Suspensions	5	2	0	2
Other Charges	0	1	2	1

<sup>2</sup> Ministry of Transportation -

http://www.mto.gov.on.ca/english/safety/impaired/programs.shtml

# Statistics

The following statistics are a comparison based on the number of occurrences for the years 2012, 2013 and 2014.

















The following statistical charts are based on a comparison of the yearly UCR Violation Groups for the years 2012, 2013 and 2014.















All statistics taken from Niche RMS "Reports – Occurrence Stats" 28apr15/434

# **FINANCIAL REPORT**

The following chart outlines the total budget figures and expenditures for the year 2013 and 2014.



Total: \$5,742,543.00



#### Total: \$5,959,788.00

# RECOGNITION & RETIREMENT AWARDS

In 2013 the following members were welcomed to the Cobourg Police Service:

Dean Jenkins, Communicator Robin Taylor, Administrative Clerk Erin Gibb, Administrative Clerk Andrea Kahil, Administrative Clerk Jessalyn Cranley, Administrative Clerk

30 Year Exemplary Service Medal was presented to:

Staff Sergeant Peter McLean Retired Sergeant Stanley Sokay

15 Year Service with the Cobourg Police Service

Staff Sergeant Peter McLean Staff Sergeant Scott Bambridge Constable John Roughley

20 Year Service with the Cobourg Police Service

**Constable Cindy Reeves** 

25 Year Service with the Cobourg Police Service

Constable Keith Smyth

The Cobourg Police Service said good-bye to the following retiring members:

Deputy Chief Terry Demill Police Communicator Judy Immel Constable Keith Smyth Constable John Roughley

### PASSINGS

The Cobourg Police Service suddenly lost Mary "Lucy" Hornell on March 24<sup>th</sup>, 2015.

Lucy was a valued member of the Business Services Department and brought her outgoing personality and sense of humour with her to work everyday! She will be missed ...



# COMMUNITY SUPPORT 2014 & 2015 ...



Docs vs. Cops Charity Hockey Game 2015 Charity BBQ & Retirement of Deputy Chief Terry Demill





Left: Retiring Deputy Chief Terry Demill with Rhonda Cunningham & Heather Norris. Top: Travis Chapman, Jackie Steacy and YIPI Student Emerrie Geddes. Below: Deputy Chief Paul VandeGraaf getting the BBQ ready!

Photos by Fred Gouveia – Snap'd



# IN THE NEWS ...

# Cobourg police have new business plan

By PETE FISHER, Northumberland Today Sunday, March 15, 2015 3:37:03 EDT PM

No CALL Too Small ... WE DO wh committinent to , and help create task . Assit membership in citize Buy In PEORE Support what Lensers LEAD - Every of among many - wilk
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 Tough Talk festering truths / mistrictha / perceptions
 Celebate successes through rewards 3 LEADERS LEAD - Every day ac

COBOURG - The public will see a number of changes with the Cobourg Police Service as a result of a new business plan.

"We're excited about the business plan in that it was developed with extensive consultation with the community," said Cobourg Police Chief Kai Liu.

"The recent business plan was developed from the grassroots upwards, so it's not top-down."

Input came from the community as a result of coffee chats and online surveys, and from internal interviews with officers and civilian members of the force.

From high school students to seniors groups and police officers, everyone was asked to provide input for the business plan.

The police service is in the stages of implementing the plan by introducing it to the officers, beginning with the sergeants and through the service to front line officers and civilian staff.

"The (Downtown Business Improvement Area) has gone through extensive research with revitalization for the downtown core," Liu said.

As a result, police will be spending more time out of their vehicles on foot patrol in the downtown.

"We're putting them on the sidewalk so they can engage with visitors to town, provide directions, and essentially patrol in the downtown core area," Liu said.

One officer will be assigned to the downtown core for 12 hours during a shift, Liu said. The officer will also be responsible for walk-ins to the service for reports.

But Liu said the officers are not restricted to one geographical location within the town.

"As we have different events that occur on the weekend, the officers will be mobilized to those areas to increase police presence," he said.

During the summer months a Community Mobilization Unit will be utilized.

"Historically in the summertime our beaches are a huge draw to people from outside our immediate community," Liu said.

There will be stronger police presence through the summer students program, community volunteers and auxiliary officers along the harbour, beach and downtown area during the summer months.

"We'll have two officers assigned to the downtown core and to the beach area to help enforce the units that are currently there," Liu said.

"We like to view all our officers as crime prevention officers as opposed to being strictly law enforcement. The terminology of ambassadors is excellent because we know people who will be visiting town may not know the rules or the liquor rules on our beach area. Through education we will be able to make our beaches safer for everybody involved."

Interactions with everyone from youth to seniors will benefit the community getting to know officers and officers knowing their community.

"We certainly want the public to stay engaged and help us implement the business plan," Liu said.

"This is a living document and as we introduce a new initiative it may not work as smoothly and we may change the direction based on the feedback."

The plan will provide a constant evaluation on how the service is doing, Liu said.

"At the end of the day we need to meet the expectation of the community we serve."

# Students get look at Cobourg Police motorcycle

By Pete Fisher, Northumberland Today Friday, June 12, 2015 12:48:03 EDT PM



Notre Dame Catholic Elementary School Kindergarten students Danika Kelly, Lincoln Ferguson, Mya Benson,

Matthew Nolan and Sophia Beauchamp stand alongside Cobourg Police Constable Frank Francella and the

police service's motorcycle on Wednesday.

Francella and other members of the police service attend the breakfast club at schools throughout Cobourg as part of their regular duties, and students seem to enjoy looking over the motorcycle.

# New deputy police chief assumes Cobourg post

By Pete Fisher, Northumberland Today Monday, November 10, 2014 2:18:10 EST PM



COBOURG - The newest member of the Cobourg Police Service started his new job Monday. Deputy Police Chief Paul VandeGraaf got off to a whirlwind start by having a meeting with the Police Services Board chair Bryan Baxter and Cobourg Mayor Gil Brocanier, followed by meeting with staff at the police station, and then it was off to a reception at the town hall to meet members of the town staff and other neighbouring g police agencies.

VandeGraaf has over two decades of policing experience and is replacing retiring Deputy Chief Terry Demill. Previously, VandeGraaf was deputy chief of the Belleville Police Service.

Before heading to Monday's reception he spoke to Northumberland Today in his first interview as Cobourg's deputy police chief.

"In the small- and mid-size classification of police services, Cobourg and Belleville are small- and mid-size police services," he said. "We do a lot of the same things and we do things differently. This is a great opportunity for myself

and my wife, who are going to relocate to Cobourg to get in tune with the community and that's what my background is all the way through my career."

VandeGraaf said Cobourg is a great "next chapter" in his law enforcement career.

"Wherever you look, you always look to see challenges and what are the opportunities and challenges that I can sink my teeth into," he said. "I think this is a blossoming community with a great recreational side. I truly believe the experiences I have, I can translate here for the good and there is a ton here I can learn."

As Cobourg Police Service is a smaller service than Belleville's, it will give VandeGraaf the opportunity to work on the operation side of policing, "which is truly a love of mine."

Though he's looking forward to policing in Cobourg, VandeGraaf said it's always important to set goals in life.

"My goal one day would be to be the chief of police somewhere in the Province of Ontario," he said. "Maybe here, maybe not, but ultimately - absolutely."

But for the present time VandeGraaf said, "I want to learn about the Cobourg Police Service, work with a great chief, broaden my horizon and experiences and let the future be the future."

#### Apr 21, 2015 |

# Cobourg police haircuts raise \$6,000 for cancer research



COBOURG -- The Cobourg Police Service raised \$6,100 for cancer research during its Cops for Cancer haircutting event at Northumberland Mall Saturday, April 18.

Thirty-three participants from police services in Northumberland County, Durham Region, OPP, Toronto, Kingston and Tyendinaga shaved their heads to support the cause.

Participating hair salons were Quattro, House of Attitudes, Ray's Salon, and First Choice Haircutters.

# Cobourg Police recognize student for 'inspiring' business plan submission

Cash Thibeau, 7, was among more than 30 applicants for the downtown Win This Feel Good Space contest



Dominik Wisniewski / Northumberland News

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COBOURG -- Wearing Cobourg Police Chief Kai Liu's hat during a presentation, Notre Dame Catholic Elementary School student Cash Thibeau, left, accepted a commemorative coin, pin and junior constable badge from the police chief in recognition of his inspiring 'Win This Feel Good Space' contest submission. He was joined by classmates, his parents and brothers Brooks, Jagger and Landon. May 19, 2015.

#### Northumberland News

By Dominik Wisniewski

COBOURG -- When seven-year-old Cash Thibeau first learned about those who didn't have a home, food or money for clothes, he said it made him sad and determined to help them.

That was the inspiration behind a business plan application he submitted for the Cobourg Downtown Business Improvement Area Win This Feel Good Space contest in mid-April.

Cash, a student at Notre Dame Catholic Elementary School in Cobourg, pitched the idea of a community charity that underprivileged individuals could visit to exchange old items for new ones.

"I am lucky ... everyone deserves to have shelter and clothes so I came up with this idea," he said when asked by his mother, Candy, about the source of his business idea. "By bringing in things to the store to trade ... we are all helping each other out."

"We had more than 30 applications so it was hard to narrow it down but I think we got the best ones." Maggie Darling, DBIA

He also discussed the idea of a Dress for Success campaign to prepare unemployed individuals for job interviews.

In recognition of his "thoughtful and inspiring" submission, Cobourg Police Chief Kai Liu presented Cash and his classmates with Cobourg Police pins, junior constable T-shirts and badges, and a pizza lunch on May 19.

Cobourg Deputy Mayor John Henderson was also in attendance, presenting Cash with a Town of Cobourg flag and two pins featuring the flag and Town logo.

At the end of his submission Cash shared his dream for the future, including a belief that it is his life purpose to help others and his plans to one day become a police officer.

"During our recent community survey our community members asked for more enhanced police and youth engagement," Chief Liu said. "I am excited that our police officers have embraced this request and we are happy to support this aspiring future officer."

The chief said he plans to take Cash for a ridealong in his police cruiser in the near future.

Asked about the Win This Feel Good Space contest, DBIA special project co-ordinator Maggie Darling said Cash's submission, although not among the finalists in the contest, caught the attention of contest judges and was one of more than 30 applications collected.

"I was really impressed," she said. "We had more than 30 applications so it was hard to narrow it down but I think we got the best ones."

According to Ms. Darling, the top nine entries have now entered the business development stage, where they are meeting with presenters Warren McCarthy and James Williamson to discuss marketing and sales strategies.

"Then we will be narrowing it down to the last three, which will be announced at a final event in June," Ms. Darling said.

The contest encourages the development of new sustainable businesses in downtown Cobourg through a prize of \$12,000 that will be used towards a one-year lease of a vacant space within the downtown.

It is being offered by the DBIA in partnership with the Northumberland Community Futures Development Corporation, the Business Advisory Centre Northumberland, and the Town of Cobourg.

Dominik Wisniewski is a photographer/reporter for the Northumberland News.

# Cobourg Police visit kindergarten kids

Notre Dame Catholic Elementary School students win regional contest



Northumberland News

COBOURG -- Kindergarten students packed into a Cobourg Police cruiser, won toys, and had a visit from Police Chief Kai Liu as part of their prize in a regional contest.

Cobourg Police visited teacher Ruth Fawcett's kindergarten class at Notre Dame Catholic Elementary School on May 12. The class won the TogetherFamilies.com contest, which was part of an educational program to teach children in elementary schools across Ontario about police and their community. The students submitted things they learned about police.

The contest prize was a visit from police and Playmobil toys for the class. Cobourg Police presented T-shirts and gave the students a tour of the police cruiser.

TogetherFamilies.com is a place for registered early childhood educators, parents, and teachers to share ideas, knowledge and experiences.

Family, friends gather to remember slain Cobourg police officer Chris Garrett



#### Northumberland News

COBOURG -- Friends, family and fellow police officers gathered on Friday to remember Const. Chris Garrett who was murdered on the job on May 15, 2004.

Each year on May 15, the Cobourg Police Service organizes a memorial at the Chris Garrett Memorial Park on Birchwood Trail. Const. Garrett was killed while on duty. His throat was slashed when he responded to a robbery call on Chapel Street in Cobourg.

A Cobourg teen was arrested and convicted for the crime. The court heard the teen had lured police with a 911 call and slashed Const. Garrett's throat as the officer was taking notes about the teen's concocted robbery tale.

Const. Garrett managed to fire several shots, hitting and wounding the teen. Const. Garrett was hailed a hero for preventing further killings, which police discovered the teen had intended to carry out.

Aside from the Birchwood Trail park, the Cobourg Police Service dedicated the County Road 45 bridge, over Hwy. 401, in Const. Garrett's memory.

Dec 10, 2014 |

# Cops collect 5,000 pounds of food for charity in Cobourg



COBOURG -- The Cobourg Police Service collected toys and food outside Wal-Mart and No Frills for Fare Share Food Bank on Saturday. Pictured, Wendy Kerr, Staff Sgt. Scott Bambridge, Julie Hurten, Marissa and Julie Wells and Heather Thiessen were among the volunteers at Wal-Mart. Dec. 6, 2014.

#### Northumberland News

COBOURG -- The Cobourg Police Service collected about 5,000 pounds of food from its annual Cram-A-Crusier fundraiser.

This year members of the police department and volunteers parked themselves outside Walmart and No Frills. Generous shoppers dropped off food, cash and toys that were donated to the Fare Share Food Bank and the Giving Tree Program.

The event raised \$900 in cash, filled a minivan with toys and received 13 bicycles and helmets donated by Ontario Power Generation.

# YIPI students visit Toronto Police units

Tuesday, September 2, 2014 1:05:48 EDT PM Pete Fisher



A number of youths employed by the Cobourg Police Service who are involved in the Youth In Policing Initiative (YIPI) took a trip to Toronto to experience what other services have to offer on Thursday, Aug. 28.

The young people are employed by the Cobourg Police Service and fulfil a number of functions in the community, from helping with children's programs at the local library to cleaning up the town's parks.

On Thursday, they toured 43 Division, Toronto Police Headquarters and Toronto Police Marine Unit. They were even given a ride on one of the Unit's boats around Toronto Island.

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# **Community Professionalism Service**